

1902 S CONGRESS AVE, SUITE D AUSTIN, TEXAS 78704

Product Recall - Notification to Customers

EPIC ANIMAL OIL PRODUCTS

June 16, 2017-EPIC Provisions announced today a voluntary recall involving all production dates and flavors of Epic Animal Oil products.

This recall is being issued because of a production issue that has the potential to cause a food safety risk. Consumers are advised to destroy any products in their possession that are included in this recall.

No other Epic products are included in this recall.

All inventory of the products listed below are included in the recall:

Product Description	Case UPC	Package UPC
11oz EPIC Traditional Duck Fat	107-32153-02475-2	7-32153-02475-5
11oz EPIC Cage-Free/Traditional Duck Fat	10-854660-00602-8	8-54660-00602-1
11oz EPIC Pastured Pork Lard/Fat	10-854660-00601-1	8-54660-00601-4
11oz EPIC Pastured Pork Fat	107-32153-02474-5	7-32153-02474-8
11oz EPIC Grass Fed Beef Tallow	10-854660-00600-4	8-54660-00600-7
11oz EPIC Grass Fed Beef Tallow	107-32153-02473-8	7-32153-02473-1
11oz EPIC Grass Fed Bison Tallow	30-854660-00600-8	8-54660-00653-3
11oz EPIC Pastured Bison Tallow	107-32153-02626-8	7-32153-02626-1
11oz EPIC Berkshire Pork Lard/Fat	10-854660-00601-1	8-54660-00601-4
11oz EPIC Berkshire Pork Fat	107-32153-02481-3	7-32153-02481-6
3.5 gallon EPIC Pork Fat	10-854660-00626-4	8-54660-00626-7
4lb EPIC Pork Lard/Fat	10-854660-00626-4	8-54660-00626-7
4lb EPIC Beef Tallow	10-854660-00627-1	8-54660-00627-4
4lb EPIC Duck Fat	10-854660-00628-8	8-54660-00628-1
2ct EPIC Grass Fed Beef Tallow	10-854660-00678-3	8-54660-00678-6
2ct EPIC Grass Fed Beef Tallow	107-32153-02847-7	7-32153-02847-0
2ct EPIC Cage-Free/Traditional Duck Fat	10-854660-00679-0	8-54660-00679-3
2ct EPIC Traditional Duck Fat	107-32153-02846-0	7-32153-02846-3
2ct EPIC Berkshire Pork Lard/Fat	10-854660-00677-6	8-54660-00677-9
2ct EPIC Berkshire Pork Fat	107-32153-02476-9	7-32153-02476-2
Shipper: EPIC Grass Fed Beef Tallow	20-854660-00600-1	8-54660-00600-7
Shipper: EPIC Grass Fed Beef Tallow	007-32153-02941-5	7-32153-02473-1

1902 S CONGRESS AVE, SUITE D AUSTIN, TEXAS 78704

Shipper: EPIC Berkshire Pork Lard/Fat	20-854660-00601-8	8-54660-00601-4
Shipper: EPIC Berkshire Pork Fat	007-32153-02939-2	7-32153-02481-6
Shipper: EPIC Cage-Free/Traditional Duck Fat	20-854660-00605-2	8-54660-00602-1
Shipper: EPIC Traditional Duck Fat	007-32153-02942-2	7-32152-02475-5
Shipper: EPIC Mixed Animal Oils	00-854660-00648-9	N/A
Shipper: EPIC Mixed Animal Oils	007-32153-02943-9	N/A

Currently, replacement product is not available. Please contact your Epic sales representative for information concerning these items.

We are asking for your immediate help to do the following:

- 1) Please review your inventory and communicate to your warehouse to destroy any EPIC Animal Oil products.
- 2) Communicate to retailers to remove these items from store shelves immediately.
- 3) Submit to your sales representative an itemized invoice for destroyed product for reimbursement. Please reference <u>ERZEPX</u> on your deduction invoice.
- 4) Please advise your stores to direct any consumer inquires to 844-370-1971. We realize that some consumers may return product directly to stores. Please have your retailers retain the UPC code off the package. They can then contact Epic at 1-800-767-5404 for instructions on reimbursement.

We apologize for any inconvenience this situation may cause your organization. If you have any immediate questions, contact your Epic sales representative.

Thank You.

UPON RECEIPT OF THIS LETTER, PLEASE SEND AN E-MAIL CONFIRMATION TO YOU EPIC SALES OR CUSTOMER SERVICE REPRESENTATIVE BY 5 PM CST on 6/19/17.

Please include:

CUSTOMER NAME:

CONTACT NAME:









